

DISABILITY SERVICES ADVISORY COUNCIL

MEETING MINUTES

Tuesday, June 2, 2015

Members Present: Mike Volpe, Chair; Suzanne Brean, Vice Chair; Rusty Burton, Terry Brown, Edythe James, Lee Lazaro, Sherry Rocha, Jann Glenn and Mark Frederic.

Guests: Suzette Boydston, Catherine Skiens, Bill Hall, Commissioner; Doris Lamb, Mitzi Naucler, Margaret Wells, Jan Molnar-Fitzgerald and Cathy Savage.

Members Absent: Pete Rickey

Staff: Lisa Bennett, Mary Kay Fitzmorris, Terri Sharpe, Randi Moore, and Sarah Ballini-Ross.

- 1) Mike Volpe called the meeting to order at 1:04 pm. Introductions were made including guests.
- 2) Membership Renewals for Sherry Rocha, Pete Rickey and Edythe James:
 - **ACTION:** Rusty Burton moved to consider the DSAC membership renewals for Sherry Rocha, Pete Rickey and Edythe James and have their intent to renew be moved to the COG Board for their consideration. Suzanne Brean seconded. Motion carried.
- 3) Election of Chair for 2015-2016:
 - **ACTION:** Edythe James moved to elect Mike Volpe as DSAC Chair for 2015 – 2016. Rusty Burton seconded. Motion carried.
- 4) Election of Vice Chair for 2015-2016:
 - **ACTION:** Rusty Burton moved to elect Suzanne Brean as DSAC Vice Chair for 2015 – 2016. Edythe James seconded. Motion carried.
- 5) Chair's Report (Mike Volpe):
 - Mike shared with the Council the actions he took that helped him through his illness to a quick and full recovery. Mike's disability requires more assistance and care than the hospital could provide. By advocating for himself he was able to have his homecare workers assist him while in the hospital. This is not usually allowed since homecare workers are paid through Medicaid and the hospital is paid through Medicare. Mike contributes his full recovery to his self advocacy, the assistance of his homecare workers and the understanding of the hospital staff of his knowledge of his own health.
- 6) 25th Anniversary of the ADA (Mike Volpe and Suzanne Brean):
 - The 25th Anniversary of the Aging and Disability Act (ADA) is taking place next month. This will be the theme for the 2016 Public Transportation Conference being held in October. Lee Lazaro is on the planning committee and is in the process of securing Marilyn Golden, advocate for disabilities rights, as the key note speaker. Lee inquired if DSAC would like to be involved.

- Mike suggested verbiage for a Proclamation and would like it brought forward to the COG Board at their July Board meeting to educate them on the significance of ADA. Commissioner Bill Hall thought this was a great idea and would support it.

ACTION: Rusty Burton moved to send the Proclamation to the COG Board at their July 16, 2015 Full Board meeting. Lee Lazaro seconded. Motion carried.

Lee offered to rewrite the Proclamation in a language and format used for proclamations. Lisa will make sure it gets on the Executive Committee's agenda for them to approve for the Full Board meeting. Lee will get the edited version of Mike's Proclamation to Lisa in a couple of days.

7) Round Table:

- Sherry Rocha would like to revisit policy on return calls when phoning the COG. She has not been getting her calls returned and has heard the same feedback from others. Lisa said that this was an issue from the Customer Survey results that showed there was concern with call back turnaround time. Mary Kay stated that call backs should happen within 48 business hours. If someone does not get a call back within the 48 hours they need to call and ask to speak to a supervisor. The supervisor needs to recognize who is not making call backs and address this immediately. Mike suggested contacting one's case worker electronically which works successfully for him. Mary Kay confirmed that email does work well for consumers and workers but the same rule applies regarding response with 48 business hours.
- Terry Brown announced that the Oregon Paralyzed Veterans of America is putting on a golf tournament on June 6th and the auction is open to the public. Next April the Oregon Paralyzed Veterans of America will be putting on an Awareness Expo at the Doubletree at the Lloyd Center in Portland.
- Mary Kay would like to send out direct phone numbers of the Staff to members of the Advisory Councils and have them added into the next agenda packets. Mary Kay will work with Lisa on getting the phone numbers and email addresses.

8) Adjournment:

- The DSAC Meeting was adjourned at 1:36 pm.
- The Meeting Minutes were recorded by Terri Sharpe.
- The next meeting will be on August 4, 2015.