



Meals on Wheels

1400 Queen Ave SE • Suite 206 • Albany, OR 97322
 (541) 967-8630 TTY/Voice • 1-800-638-0510 TTY/Voice



MEALS on WHEELS
 LINN, BENTON, LINCOLN

203 N Main St • Toledo, OR 97391
 (541) 336-2289 • (541) 336-8103 TTY/Voice • (800) 282-6194

Meals on Wheels Advisory Committee Site Visit Assessment Tool

Date: _____

Site Visited: _____

MOWAC Member: _____

Information gathered will be used to improve the meal experience for MOW clients. Your feedback is very important to us; thank you for your time!

CATEGORY	YES	NO	COMMENTS
Registration:			
Were guests made to feel welcome?			
Was the donation container in a place where donations could be made discretely?			
Were there any new guests? Were they introduced to the rest of the group?			
Did the Site Manager/Volunteers interact with the participants?			
Meals:			
Did the meals look appealing on the plate?			
Did the meal taste good?			

CATEGORY	YES	NO	COMMENTS
How did the meal look in the home delivered meal tray?			
What were the participants' comments about the meal?			
Atmosphere/Decorations:			
How did the tables look? Were they decorated? Did they look appealing?			
What was the overall feeling at the meal site?			
Volunteers:			
Were the volunteers helpful and friendly?			
Did the MOW drivers seem to be organized?			
Did the Site Manager interact with the volunteers in a positive manner?			
What was the atmosphere like at the meal site?			
General Comments:			
Do you have any other feedback about your visit you would like to share?			

Please return completed forms to:

Treva Willard
Community Services Administrative Assistant
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