# Seamless Transit Experience



19 March 2020



## Today

- Phase I: On hold
  - Marketing material development
- ► Task 4: Centralized Information Portal
  - Decide on path forward
- Task 5: AVL Technology
  - ► Consensus on procurement
- ► Task 6: Mobile Ticketing
  - Consensus on RFP Criteria

This topic has become popular! <a href="https://www.transit.dot.gov/research-">https://www.transit.dot.gov/research-</a>
innovation/integrated-mobility-innovation-imi-fiscal-year-2019-selected-projects

### Schedule and Timeline

- Engaged with ODOT on grant extension
  - Granted until December 2021
- ▶ Regardless, will plan purchase 1-2 year license in advance
  - ▶ Then budget for 2021 biennium (second half, calendar year 2022)
- Aggressive timeline for implementation by this fall
  - Mobile Ticketing: October 1 (student year)
  - Centralized website: August 1
  - Automatic Vehicle Locating: June 1
- Notice to Proceed two months prior to launch (minimum)

## Centralized Information Portal (website)

#### What we heard:

- ▶ Individual agencies do not want an additional burden of sharing information
- ▶ Is there an ability to use an existing template such as NWOTA or Gorgelink?
- It should be "futureproof"
- What type of branding should be used, if any?
- Public facing information is the most important
- Intercity vs intracity; can the map scale?

## Centralized Information Portal (website)

- Budget
  - ► Basic site: \$10,000
  - Ground up dynamic site: \$30,000 \$50,000
  - More
- Assuming most providers want to keep their own site
- Don't overcomplicate things
- Be a central resource for not just Mid-Valley, but entire Willamette Valley connections
- "Just make it work," -Ken Bronson

### Centralized Information Portal

- Propose using <a href="http://cwride.org/">http://cwride.org/</a>
  - Overview of transit AND other services (vanpool, park and ride, transportation options, etc.)
  - Add "system wide" map of providers and routes
  - Host PDF route maps
  - "Refer to agency site for most up to date information"
- With GTFS-rt integration, update work could be minimal in the future
- Example:
  - https://www.ridemetro.org/Pages/SystemMap.aspx
  - https://www.rvtd.org/

# Pause for questions and comments

## Real Time Vehicle Information

#### RFI Responses

Vendor	Real Time Vehicle Software	Real Time Vehicle Hardware	Mobile Ticketing	Other
Connexionz	Χ	Χ		
Cubic/Dellerok	X	X	X	
Doublemap	X	X	X	
eDirect Fare	^	Α	X	
			^	
GMV Syncromatics	Х	Χ		
GPS Insight	Χ	Χ		Demand-response
Masabi			X	
Pik-Me	X	X	X	NEMT Capabilites
Swiftly	X			
Token Transit			X	
Trillium		X		GTFS Feed building, general consulting
Tripshot	X	X	X	

### Real Time Vehicle Information

- Options:
  - ► Go out for RFP
  - Sole source procurement (Brand)
- Timeline
  - ▶ Real time vehicle information the key to the other two pieces, so needs to be in place first
  - Would like to move forward in the next two weeks
- Additional conversations with Transit App

### Phase II: Real Time Vehicle Information

- ▶ How many vehicles do you, or will you, have by 2021?
- What type of GPS device, if any, do you have on your vehicles?
- Do you have up to date GTFS feeds?

## Phase II: Mobile Ticketing Application

- Request for Information Suggestions:
  - ► Too specific technical specifications
  - Pricing proposals requiring fixed price
  - Choosing Low Bid
  - Over specification
  - History of integration with third party applications
  - Vendor that is hardware agnostic

# Pause for questions and comments

## Phase II: Mobile Ticketing Application

- RFP Criteria
  - **Experience:** 
    - Demonstrated Integration with other hardware/software options
    - Demonstrated work across regional areas with multiple agencies
  - ► Technical Approach:
    - Ability to innovate over time without significant cost
  - Qualifications
    - Commitment to working with small agencies

# Pause for questions and comments

## Next Steps

- OCWCOG Staff proceed with procurement of AVL
- Work on website updates
- Draft mobile ticketing RFP and circulate via email
- Publish within a month
- Meet again in roughly 6 weeks
  - AVL vendor on board
  - RFPs to review
  - Website updated

## Thanks!