

Goals & Objectives

Issue Area: Elder Rights and Legal Assistance					
<i>Goal #1: Ensure that investigations of abuse are completed in a timely manner.</i>					
Measurable Objectives	Key Tasks	Lead Position and Entity	Timeframe		Update
			Start Date	End Date	
1. Achieve a timely completed report rate of 90%	a. Provide sufficient staff and training	APS Supervisor	9/16	12/20	
	b. Track open investigations weekly		9/16	12/20	
<i>Goal #2: Increase public education and awareness regarding older adult abuse, neglect and especially exploitation.</i>					
Measurable Objectives	Key Tasks	Lead Position and Entity	Timeframe		Update
			Start Date	End Date	
1. Develop strategies for the most cost-effective outreach	a. Research cost-effective means of outreach and identify priority	OAA Program Manager	1/17	12/20	
	b. Expand ability to provide presentations in alternative languages	OAA Program Manager	1/17	12/20	
2. Implement outreach effort through local media	a. Secure contract with media, including possible public transits ads	Program Manager	1/17	12/20	

**C-1 LOCAL ISSUE AREAS, OAA & STATEWIDE ISSUE AREAS
 ENTER TEXT BELOW TO REVIEW / INCLUDE
 3. ELDER RIGHTS AND LEGAL ASSISTANCE**